

# "A Customer First Company" May 2011

# Welcome to the May 2011 Edition of "On the Move"

#### **Welcomes and Well Wishes**

Beginning next month, there will be new faces, voices and names on the administrative side of the K & K family. First we take this time to say welcome to Roz Trent who will be taking over responsibilities previously handled by Melanie Holden beginning in June. Roz is a professional who brings a wealth of executive knowledge to this business having served in the state government for over 25 years. We are so glad to have her join our team.

Sadly, we say farewell to Melanie, a name and voice many of you have come to know and work with for the past two years. Melanie, we thank you for your service, hard work and dedication to K & K Connections and wish you and your family all the best.

We also take this moment to welcome Tisha Nicholson who will be joining the K & K Administrative team. Starting the first of June, Tisha will be the voice you hear when you call the K & K main phone line. That line is currently being answered by Keisha Ross, who we also thank for her service to the K & K family, and wish all the best as she says farewell.

### For Hire Transportation Service Available! PST Transportation, LLC



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#### Metro to Begin Phasing out SmartBenefits Vouchers

According to the Washington Metropolitan Area Transit Authority(WMATA), SmartBenefits vouchers are being discontinued as of December 2011. At that time, K & K Connections, along with all other transit providers, will participate in SmartBenefits via direct SmarTrip payments or allocations by our members.

#### What this may mean to you ...

If your agency starts using the GOCARD, which is a credit card format, K & K Connections will accept that form of payment. However, you (the member) will be responsible for paying a 3% transaction fee each month. For example – if your monthly rate is \$260, your credit will be \$252.20 from the GOCARD and you will be responsible for making up the remaining difference of \$7.80.

## See What's Going On at RideFinders...

RideFinders Wins Award of Merit from the Richmond Chapter of the Public Relations Society of America

On Thursday, May 12, RideFinders won an Award of Merit from the Richmond Chapter of the Public Relations Society of America during the chapter's annual awards event. RideFinders received the award for its campaign **Telework Tech-Promoting the Telework! VA Business Incentive Program** in the Marketing Business to Business category of the Commonwealth Awards, which honor the best in the public relations programs and campaigns of the year.

To read the executive summary of the award winning entry, visit <a href="www.ridefinders.com">www.ridefinders.com</a>. The information can be found under news on that website.

Congratulations to our friends at RideFinders on this award.

Visit us at: www.ridek2k.com

Or Contact Us At: <a href="mailto:info@ridek2k.com">info@ridek2k.com</a> PO Box 2010, Chester, VA 23831

Local: (804) 706-6491 Fax: (804) 706-6492



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# Attention Customers! New Kings Dominion Express Route

GRTC Transit System proudly announces it's new 102x Kings Dominion Express service from downtown Richmond to Kings Dominion!

Weekend service became available as of last weekend, May 21-22, 2011. 7 days a week service will run beginning May 28, 2011 to September 5, 2011.

The 102x Kings Dominion Express Route will provide Kings Dominion visitors with a relaxing alternative to fighting traffic, parking hassles, and avoid the high cost of gas, for only **\$5.00** per trip!

For more information, please call the GRTC Customer Service Center 804-358-GRTC (4782) or visit www.ridegrtc.com.

### **Tooting Your Horn!**



K & K Connections would like to send a toot out to Van 014 this month. When the previous coordinator - Michelle Phillips had to leave, another 014 member - Mona Gabbin, immediately stepped in to take over coordinator responsibilities. Throughout this month, Mona and the rest of the members of 014 have pulled together and have been working hard to sustain their van during this period of transition. If you or someone you know may be interested in joining van 014 (work hours are 6:00 AM to 3:30 PM), please contact Mona at 703-403-7174 or Mona.l.gabbin@irs.gov. They are currently in need of driving members.

If you want to highlight something or someone on your van, email Onika at <a href="mailto:owilliams@ridek2k.com">owilliams@ridek2k.com</a>.

Visit us at: www.ridek2k.com
Or Contact Us At: info@ridek2k.com
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### 15th Annual Omega Scholarship Open Golf Tournament

Attention all Golfers! Cecil Shorte (Van #20) would like to encourage you to participate in 2011's Omega Scholarship Open. If you are interested in participating in this tournament or would like to learn more about sponsorship opportunities contact Cecil Shorte at:

cecil.shorte@associates.dhs.gov

### A "Yellow Light" For May Driver Complaints



Below is complaint we received this month from an angry motorist. The appropriate van coordinator is always immediately notified of complaints when we receive them. This notice is intended to *inform* and not *accuse* our members. However, we take all calls and complaints seriously and ask that you as drivers keep in mind that you are responsible for your safety as well as others in the van and on the road with you.

Van 022 - received a driving complaint at approximately 6:35am driving on 95 North at mile marker 136. The motorist stated that the van was driving erratically and cutting off other motorists.

### **K&K Connection May Birthdays**

Teresa Barbour
Katrina Bennett
Todd Dreith
Dominic Hardy
Robert Hewitt
Bao Hoang
Mark Holloway

Carla Lawrence
Chris Martin
Kenneth Morris
Andrew McNulty
Balkrishna Salvadi
Jairline Samuel
David Wagner

If we missed your birthday, or if you have an upcoming birthday please email <a href="mailto:owilliams@ridek2k.com">owilliams@ridek2k.com</a>

#### **Welcome To K&K Connections**

Doug Anders Richard Bean Florinda Blocker Rey Bonjoc Jill Brown Donald Burgess Eric Conner Maudlin Dickerson Derrick Edwards Myriam Hunt Nikia Jones Alexander Morton Shelly Thomas

Glad to have you all!
Please let us know if we missed someone's name.