



"A Customer First Company"

July 2010

Welcome to the July 2010 Edition of "On the Move"

Vanpool Etiquette

The success of any vanpool largely depends on the types of common rules, respect, camaraderie, and etiquette of each van. Just like individual people each vanpool has it's own unique atmosphere. While this is great it is equally important to make sure you are following some common sense etiquette in your vans. This will ensure that everyone has a pleasant commuting experience. Typically we do not dictate the specifics of vanpool etiquette. We leave that up to each individual van. However below are some universal rules that we strongly suggest. These include:



1. Always be on time. If you are late ensure you contact the van coordinator or another designated person on your van. Also, have a back-up plan if the van is unable to wait for you. Remember if you are late or not where you should be the van is not required to wait for you or turn back around and pick you up.
2. Decide as a group if the radio will be played and if so what stations are acceptable and not offensive.
3. Make sure new riders are aware of your individual van's atmosphere and rules. Do not assume they know.
4. Be mindful of wearing strong perfumes and body sprays.

5. Openly discuss cell phone use in your van. Be mindful of the volume you are speaking if you decide to use your phone. Remember some people use commuting time to rest or catch up on work.
6. If you are driving do not speed or drive aggressively. Remember you are endangering your life as well as everyone else on the road.
7. Discuss as a van if eating will be allowed.
8. Keep your surroundings neat and clean.
9. Stay on agreed upon route and follow scheduled pick-up/drop off times unless a special circumstance is agreed upon by all members.
10. Simply follow the golden rule and use common sense.

K&K's Rider Feedback Form

This is a reminder that our feedback form is accessible on our website,

<http://www.ridek2k.com/Rider-Feedback.html>.

The purpose of this form is to give everyone an opportunity to express concerns, give suggestions, and give us any type of feedback you feel is necessary. This form is sent directly to Keith Trent and all information is kept confidential. If you have questions about the use of this form please contact us.

Check out Wififreespot.com

Have you ever been out and about and wondered what spots offer free Wi-Fi. If so, take a look at <http://www.wififreespot.com/>. This website offers a list of free Wi-Fi spots throughout the entire United States.



Keep in mind that this site takes entries and deletions from the public so all spots may not be listed however; it's a great place to start.



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Rider Opportunities, Services, & Events

Do you or someone you know offer a business you would like us to know about. Is your church or community organization offering an event you would like others to attend? Perhaps you have a vehicle or home you are trying to sell. If so let us know about it and we can highlight it in one of our upcoming newsletters. Send any information you would like us to share to owilliams@ridek2k.com.

K&K Safety Corner

In 2007 we put out an email that had suggestions for safe driving. Recently we have received phone calls from motorist complaining about unsafe driving behaviors from our vans. Please take note of this article and remember to always keep safety as your number one priority.

Excerpt from email:

"Suggestions for Drivers:

1. Please don't forget to wear a headset to make or answer cell phone calls while driving.
2. Please keep in mind the safety, comfort and convenience of your fellow riders while driving the van. Aggressive driving is strictly prohibited. One of the advantages in sitting high while driving the van is your ability to see the traffic better. Plan your braking and speeding accordingly, in order to avoid a rough ride. Please maintain enough distance from the vehicle in front of you. Use lane change indicators when changing lanes.

Here are a few suggestions for safe driving:

1. Don't switch lanes constantly. It causes discomfort to the riders and increases the risk for an accident. It doesn't save a whole lot of time. If you have to change the lane, always use the lane change indicator.
2. Avoid reckless speeding. Vans are difficult to control at high speeds. Driving a van is quite different from driving your car, because of its sheer size and weight. With a weight of approx.6000 pounds(van + passenger weight) going at a speed of 75 MPH results in a significant momentum, that is hard to bring to a quick, complete stop, without making the riders feel uncomfortable.

3. Avoid sudden braking. This causes cars behind you to not be able to stop in time and may bump into the van, as the van blocks their view and they can't see the traffic slowing down. It also makes the riders feel really sick.

4. Please make the riders feel safe and comfortable. So, please allow for extra time and distance. Stick to your lane. If you are in the left lane, don't leave too much of gap in front of you to prevent the cars behind you from tail gating and flashing their lights. If you are going relatively slow in the left lane, change into the middle or right lanes and let the traffic in the left lane goes ahead. "

Correction to June's Article "New Virginia Speeding Fines Effective July 1, 2010"

Last month we wrote an article about the Virginia speeding fines that were to be in effect in July. These fines have since been repealed. Thank you to those of you who wrote in to bring this to our attention. To read more visit:

<http://www.thenewspaper.com/news/22/2294.asp>

K&K Connection May/June Birthdays

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|-----------------------|----------------|
| Audrey Williams | Beverly Donald |
| Clarence Harrison Jr. | Cecil Shorte |
| Leanna Stith | Gwen Collins |
| Sherri Marshall | Terry Reedy |

If you have an upcoming birthday in August or September we would love to recognize you in our upcoming newsletters. Please send your birthdates to owilliams@ridek2k.com

Welcome To K&K Connections

We would like to extend a warm welcome to all new riders who have joined the K&K family in the month of July.

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| Antoinette Gregg | Crystal Washington |
| Kim Harris | Kenon Artis |
| Irving Spurs | Malli Gurram |
| Stan Williams | Robert Christenson |
| Ella McNeil | Daniel Jenkins |

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