



"A Customer First Company"

August 2011

Welcome to the August 2011 Edition of "On the Move"

What Happens If Your K&K Gas Card is Stolen?

Recently, K&K had a couple thousand dollars stolen from one of our gas cards by an unauthorized person using our PIN. We all know how savvy criminals can be. Just like you protect your personal credit information, we are asking all of you to be proactive in protecting your gas card and PIN numbers. Unlike most credit cards, if money is stolen from a commercial card, we are required to still pay for disputed charges up front. Unfortunately, for our leased vans, if the gas card is stolen, K&K will require your van to come up with the difference until the situation is resolved.

If your gas card has been lost, or you feel your PIN has been compromised, please contact us immediately. Also, we would like to encourage you to change your PIN anytime a van member leaves the vanpool. Listed below are recommendations on how you can keep your gas card, as well as your own personal credit cards safe:

- Shred receipts from card transactions and ATMs once you have checked these against your statement.
- Keep your cards in a purse or wallet close to your body where it can not be snatched
- Don't leave your credit card exposed any longer than necessary.
- After making a purchase, put your card away immediately. Make sure you have your card back in your possession before you leave.
- Always verify the amount on your credit card receipt before signing it. If you get a credit card receipt that has blank spaces in it, write \$0 in those spaces or draw through them before signing.

RideFinders Is Moving!

RideFinders is excited to announce that they are relocating to a new location scheduled for October 3, 2011! Their new address will be 1013 East Main Street in the Historic Ironfronts Building ---only 2 doors away from their current location.



Please visit www.ridefinders.com on a weekly basis and check out the "News" section for the latest updates on the move and the scoop on what's happening. During the interim, they will continue to strive to deliver stellar customer service at their current location and look forward to serving you.

RideFinders K & K Vanpool Coordinators Survey

Attention all Coordinators! Recently you should have received a link from RideFinders asking for your participation in their Coordinator's Survey. This is a brief questionnaire as part of their ongoing efforts to assist vanpool coordinators fill empty vanpool seats and improve eligibility for VanStart/VanSave seat subsidies.

The survey is scheduled to begin on Friday August 26, 2011 and ends on Wednesday August 31, 2011.

As a way of saying thank you, RideFinders will send you a Team RideFinders T-shirt for your completed survey.

If you did not receive this email link or experience any problems, please email Antionette Haynes at ahaynes@ridefinders.com.

Visit us at: www.ridek2k.com
Or Contact Us At: info@ridek2k.com



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K&K CONNECTIONS, LLC MONTHLY NEWSLETTER

"ON THE MOVE"

Are You Prepared for a Hurricane?

According to the National Hurricane Center, "lack of hurricane awareness and preparation are common threads among all major hurricane disasters." Hurricane season officially ends on November 30th. With this in mind, we would like to ensure that all of you are staying prepared and have a plan in place in case disaster strikes.



Steps you should take when preparing for a hurricane include:

DEVELOP A FAMILY PLAN - You should keep a plan and share your plan with your family.

CREATE A DISASTER SUPPLY KIT - There are certain items you need to have whether you are in your home or at a shelter. For information about making a kit visit:
<http://www.ready.gov/america/getakit/index.html>

SECURE YOUR HOME – Learn about what you can do to make your home more secure during strong winds.

For more information about staying safe visit the National Hurricane Center at:
<http://www.nhc.noaa.gov/outreach/prepare.shtml>

Also, visit Ready.Gov at:
<http://www.ready.gov/america/beinformed/hurricanes.html>

A "Red Light" For August Driver Complaints



None! There were no driver complaints received during the month of August! Congratulations and great job, team!

K&K Connection August Birthdays

We would like to wish all our riders with birthdays in the month of August a special HAPPY BIRTHDAY! If you have a birthday in the upcoming month of September, please email Oneika Williams at owilliams@ridek2k.com. We are in the process of updating our birthday listing and want to ensure that everyone is included! Thank you!

Welcome To K&K Connections

We would like to extend a hearty welcome to all of our new riders for the month of August. We are so very happy you have decided to join us!

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- RIC Airport Shuttle
- Corporate and Business Service
- Church, School, or other Group Outings
- Shuttles to conventions and trade shows
- Scheduled trips to Local Correctional Facilities.

For more information or to book your reservation, visit us at www.ridepst.com or call 804-677-2571.