



"A Customer First Company" August 2013

Welcome to the August 2013 Edition of "On the Move"

K&K Is Thankful for Continued Customer Encouragement and Support

Recently, Keith Trent corresponded with one of our riders concerning K&K's staff. We would like to thank Ms. Leslie Gray for the following encouraging words:

"...I applaud you for having such a successful business. I can only imagine the headaches trying to keep everything together and your staff is very professional so hats off to them too because I know I've called the dispatchers line several times prior to me getting on a van."

At K&K we strive to be a "Customer First Company." We appreciate you as our riders and are grateful for your kind words of encouragement and support. We would also like to thank our incredible staff for all of their hard work. Together we are working to provide each and every rider with outstanding service and a pleasant commuter experience.

Introducing Rely Rides



Did you know there is a way for you to make money by renting your car to people in your community while you are away at work? Also, while you are at work have you ever found yourself in need of a vehicle to run a quick errand?

Introducing RelyRides, a service that allows car owners to list their cars and rent them to people who live nearby. Car owners can list their car online. Then they are notified when someone puts in a request for their vehicle. You decide what you will charge and who you will allow to rent your vehicles. Drivers are screened and up

to 1 million dollars of insurance is offered. For those in need of a car you can go online and search through thousands of cars to find the one right for you. You make a request and if you meet certain eligibility requirements then you are on your way to renting a car. Sounds too good to be true? Visit RelayRides online at <https://relayrides.com/> for more information.

Help Celebrate Car Free Days 2013



Every September people are encouraged to get around without cars and instead ride a train, bus, bicycle, carpool, vanpool, subway, or walk.

To participate in this fun and worthwhile event, all you need to do is fill out the pledge form, then go car free or rely less on your car by going car-lite one or more days, from Friday - Sunday September 20-22. When you pledge, you're entered for a chance to win some great prizes! Prize eligibility is available to those physically living or working in the Washington D.C. Metropolitan Area. Visit <http://www.carfreemetrodcc.org/> for more information and to take the pledge!



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Metro Police report an Increase in Electronic Device Thefts

On August 15th Metro released a news statement urging riders to be cautious of increased snatch thefts of electronic devices such as iPads, iPhones, Android Phones, and Kindle devices.



In the two-week period ending August 7 there were 40 reported snatches of electronic devices. This is a 48% increase from the previous two week period.

In Metro's news release they noted the following snatch theft facts:

- More than two thirds of snatch theft victims are women. Most suspects are male (95 percent), and 82 percent of the suspects are believed to young adults between the ages of 14 and 20.
- Nearly 60 percent of all snatches involve Apple iPhone devices.
- Snatch thefts can occur at any time – on a platform, outside the station, or even in the middle of a rail car. However, roughly 87 percent of all snatch thefts occur within the Metrorail system. Snatches on Metrobus account for about 13 percent of the total.

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In addition to these facts they also released the following tips to prevent snatch thefts:

- Handle your device as if it were cash.
- If you choose to use a device, always remain alert and aware of your surroundings.
- Avoid using an electronic device near the train or bus doors. Also, do not use an electronic device on escalators.
- Change the color of your earphones. White or red wires can indicate that you're carrying expensive equipment.

For more information visit www.wmata.com and visit their news page.

Information taken from:

http://www.wmata.com/about_metro/news/PressReleaseDetail.cfm?ReleaseID=5562

Labor Day Customer Service Notice

Attention Customers!
 Labor Day Holiday Schedule!

On Monday, September 2, 2013

Labor Day

**GRTC Transit System
 will operate a
 SUNDAY SCHEDULE.**

GRTC
 TRANSIT SYSTEM

Please visit ridegrtc.com or call the GRTC Customer Service Center for details at 358-GRTC (4782)

K&K Connection August Birthdays

We would like to wish everyone born in August a special HAPPY BIRTHDAY!

Gene Williams

If we missed your birthday please let us know by emailing owilliams@ridek2k.com. Thank you!

Welcome To K&K Connections

We would like to say a BIG welcome to all of our new riders for the month of August. We are so very happy you have decided to join us!